

Quality Policy Statement

Agemaspark is committed to follow and perform to the highest Quality standards. It is also committed to perform in compliance with all applicable laws and regulations of the land. It is the policy of **Agemaspark** to conduct business in a professional manner, implementing the necessary quality plans, training, and applicable controls to achieve the stated goals.

It is the Management's objectives to carry out precision engineering with a commitment to protect the integrity of its human, physical and financial resources by:

- Ensuring calibration & readability of machinery, equipment, measuring tools & testing devices;
- Seeking continuous improvement of our processes;
- Seeking opportunities for developing our employees technically;
- Consulting with our employees and with others in the quality aspects of business;
- Maintaining our ISO 9001:2015 Certificate and continually improving our quality management system.

To achieve such goals the Management is committed to:

- Annually review this quality policy, its quality manual and all associated procedures;
- Work with our partners, suppliers, competitors, industry group and regulators to raise the quality standards within the industry;
- Consult, listen and respond openly to our customers, workers, contractors, subcontractors and neighbours;
- Transparency with recording and reporting of our performance;
- Recognise and appraise our employee's effective contribution to improve quality performance;
- Fully comply with all legislative requirements applicable to our activities, implementing stricter standards if and where insufficient legislative requirements are applied;
- Improve the technical competency of our staff and achieve active quality culture through providing suitable and sufficient training;
- Empower & encourage employees to identify & stop the production of non-complying items;
- Ensure that the Quality Management System is functioning correctly, by assessing & minimising non-conformities and monitoring the processes;
- Ensure the integrity of our operations and the confidence of others in our capabilities;
- Ensure the quality performance of others working with or for **Agemaspark** to reflect our commitment for quality in all aspects of the business;
- Setting quality objectives that are reviewed annually to ensure continual improvement;
- Understanding the requirements of all interested parties so that our products and services can be delivered in a timely and professional manner.

Paul Stockhill
Managing Director
20/07/21

